

## FAQ

### **What is the dress code?**

Business casual.

### **What are my transportation/parking options for getting to and from the event?**

There are parking structures at the hotel as well as valet. We have a discounted daily rate of \$16 (self-park) and \$22 (valet) with in and out privileges for the day.

### **What's the refund policy?**

You may request a refund up to 30 days BEFORE the event (Tuesday, August 28th).

### **Do I have to bring my printed/electronic ticket to the event?**

Yes, once you register and purchase your ticket, you will receive a confirmation email that contains a PDF attachment of your ticket. You may print or download the ticket to your smart phone. Please have either your printed or electronic ticket to show at registration to retrieve your badge at the event. Remember to keep your badge for the entirety of the event.

### **How do I know if I qualify for incentive rewards?**

Once you qualify for an incentive reward, you will receive an e-mail that will provide you with instructions to redeem your rewards. These include: flight bookings and hotel accommodations.

### **Can I update my registration information?**

Yes, if you need to change your registration information (name or e-mail), use your Eventbrite login to access your ticket and make any necessary changes.

### **Is my registration fee or ticket transferrable?**

Yes, if you cannot make it to the event and would like someone else to go in your place, simply use your Eventbrite login to access your ticket and make any necessary adjustments.

### **Is it ok if the name on my ticket or registration doesn't match the person who attends?**

No, each ticket MUST match the person who attends. If you are purchasing a ticket for someone else, be sure to include THEIR first and last name on the ticket.

### **What do you recommend for breakfast/lunch/dinner in the hotel?**

The Anaheim Hilton has onsite hotel restaurants and amenities such as Mix Restaurant, Mix Lounge, Starbucks. They also have a food court with multiple food outlet choices conveniently located in the lobby. Seating areas are available in the lobby and patio decks.

### **What do you recommend for breakfast/lunch/dinner outside of the hotel?**

There are several local restaurants within walking distance of the hotel. These include the Downtown Disney District and Garden Walk.

### **Where do I register for this event?**

Tickets are available exclusively on <https://amare-heart2heart.eventbrite.com>. Tickets may be

purchased for the early bird price until June 30st, 2018. Beginning July 1st, 2018, the ticket price will continue to increase as the event approaches. Tickets are available on Eventbrite and at the door. We strongly recommend purchasing in advance through our Eventbrite link. Please note all attendees must have a ticket with their name on it to get into this event.

**What are the ticket purchase options?**

You may purchase the general admission ticket, the evening gala ticket, or both for a discounted rate. Please note that you will need the appropriate tickets for the two separate events.

**Are children permitted?**

Mothers with nursing babies are allowed, however, no children under the age of 12 will be permitted. If your child is above the age of twelve, they will need an individual ticket from Eventbrite.

**Can we buy products at the event?**

Yes, we will have a product booth set up in the product exhibit near the ballroom.

**Who can attend Wednesday's VIP event?**

If you achieve the rank of Bronze and above by August 31st, you will be invited to attend the special day of leadership training and personal development that takes place Wednesday, September 19th.

**Will the event be indoors or outdoors?**

This is mostly an indoor event. This event will take place inside of the ballroom at the Hilton Anaheim Hotel with some outdoor activities like yoga/meditation.

**I want to extend my stay, what can I do for fun?**

The Disneyland Resort is within walking distance of the hotel. Please see the front desk for details on discounted tickets, shuttles, and more.

**Where are the closest airports located?**

John Wayne Orange County Airport (SNA) is 20 minutes/12 miles from Anaheim, Los Angeles International Airport (LAX) is 50 minutes/35 miles from Anaheim, Long Beach Airport (LGB) is 30 minutes/18 miles from Anaheim, and Ontario International Airport (ONT) is 45 minutes/36 miles from Anaheim

**For more information: [support@amare.com](mailto:support@amare.com)**